



Customer Care Services

Total Solutions for the Oil and Gas Industries



Alderley plc is committed to complete Customer Care and provides a full range of Support Services. The Alderley team of qualified and expert engineers is dedicated to meeting your Care Service requirements and can be tailored to suit specific support, service or repair needs.

SITE SURVEYS

Alderley's multi-disciplined team of engineers and technicians can provide system design studies and evaluation reports for system enhancements, independent inspections, code compliance and system performance including cost effective solutions for improvement programmes.

CONSULTANCY SERVICES

Alderley's team of experts can provide rigorous conceptual and front end design, evaluation and process study reports to ensure technically advanced and cost effective recommendations during pre-tender project phases.

FEASIBILITY STUDIES & DESIGN SERVICES

Alderley provides a full range of process and control design services supported by an experienced team of engineers providing project management, mechanical and electrical design, quality, inspection and manufacturing facilities.

FIELD SUPPORT & COMMISSIONING

Alderley provides comprehensive installation, start-up and operational assistance tailored to the customers needs. Alderley's team of engineers are highly skilled multi-disciplined professionals experienced in field services and dedicated to supporting our world wide operations.

CARE CONTRACTS

Alderley care agreements provide continued support to maintain system peak performance tailored to individual requirements. Care services can typically provide telephone and modem support, engineer call-out, planned maintenance routines, re-calibrations, performance monitoring and regular review meetings.

TRAINING

Alderley training programmes are focused on providing timely, cost effective courses covering flow measurement from design theory through to commissioning and maintenance. Alderley will work with clients to produce system specific courses to suit management, operators and maintenance personnel. Training courses can be delivered on-site or at our premises in Wickwar UK and Dubai UAE.

PRODUCT SPARES & REPAIR SUPPORT

The Alderley spare parts & repair service is geared to ensure your operations are maintained with minimum disruption. Repairs, calibrations, maintenance and testing are provided from our onshore support workshops.

SYSTEM UPGRADES

Alderley provides complete engineering solutions for modification of existing systems or upgrades to meet improved operational or safety requirements.



For all technical and commercial enquiries please contact Alderley at:

Alderley Plc, Alderley House, Arnolds Field Estate, The Downs, Wickwar, Wotton-under-Edge, GL12 8JD, UK
Tel:+44 (0) 1454 294 556 Fax:+44 (0) 1454 299 611
E-mail:service@alderley.com Web:www.alderley.com

